

Child Abuse Prevention Service

Our Children **Our Families** Our Future

## **CAPS Service Review Snapshot**

CAPS provides parenting programs to assist parents build







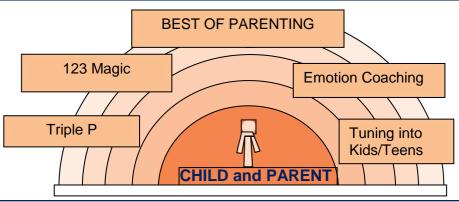




Child resilience

WE use the AEDC to identify suburbs needing greater support.





CAPS uses evidence based programs to ensure sound quality outcomes for families

Results for NSW programs Sample 564 **Participants** 

Content was useful

Confidence with Parenting

It helped me with parenting

CAPS provides High standard of service outcomes

98%

93%

98%

**CAPS Staff** Scored positive feedback

Staff Knowledge and communication skills

Service was relevant

Service was well organised

98%

96%

99%

Customer service is at a high standard according to feedback from 564 participants

Educational

interventions

helps parents be

better parents

Caps results in Northern Territory are of an equally high standard, sample 100 participants.

Confidence with Parenting

It helped me with

Staff Knowledge and communication skills

89%

**RESILIENCE THROUGH EARLY YEARS** 

